

BE INFORMED

Know Your Natural Quartz Countertop

Congratulations on choosing natural quartz for your new countertop. You couldn't have made a better choice. Because quartz combines the natural wonder of stone with the wisdom of advanced surfacing materials technology, quartz is stone made better. Quartz is very durable and your awareness of its characteristics and care will allow for years of enjoyment.

Choose this product if you want the look and feel of stone, but more potential color and pattern consistency within and between sections of countertop, combined with ease of maintenance, are your highest priorities.

To clean quartz, a damp cloth or paper towel is usually all you need. To clean up sticky spots, a little liquid detergent can help. As with any countertop, it makes sense to clean up spills as soon as you can.

To remove stubborn or dried spills we recommend using Bar Keeper's Friend, Formula 409, Greased Lightning, or Lysol. For very stubborn spills, a white scrub pad such as Scotch-Brite can be used without damaging your countertop.

Avoid abrasive cleansers containing high alkaline/ph levels. Liquid bluing, nail polish remover and oil soaps also can damage your quartz countertop. Avoid using chemicals which contain methylene chloride or trichlorethane, such as paint remover or furniture strippers. Also avoid highly acidic cleaners and food contact with your quartz countertop, as it can cause the surface to etch.

Do not use your counter surface as a cutting board.

Like quarried stone, it is impossible to do a seamless or seemingly seamless installation of quartz countertops. Quartz countertop seams and lamination lines are visible and can be felt. Countertop seams will be flush +/- 1/32" (the thickness of a credit card). Textured quartz surfaces will have a higher degree of deviation along the seams due to the designed unevenness of the material.

The size of a piece of quartz is typically 119" x 54", so measurements which exceed these dimensions will always have a seam, and measurements of smaller dimensions might also have a seam. Seam location will vary house to house and homes of the same floor plan might not have the seams in the same location. Seam location will not be reviewed or confirmed. Large countertop areas, such as an island, will potentially have more seams than quarried stones due to its size limitations.

Like quarried stone, quartz has particulate concentrations (up to quarter size), some color variations and dispersed white quartz. These small concentrations, color variations and white quartz are natural and add to the unique character of quartz.

Quartz is produced for interior applications only.

Overhangs in the excess of 12" require corbels, posts, or other supports installed by the builder.

The perception of color, texture, patterns, etc. in a smaller sample may be different when the entire application is completed. For example, the color may be more or less intense, the particulate concentrations more or less pronounced, and the shading more or less obvious. Manufacturers discontinue colors from time to time. If this occurs, you will be notified so you may select another color.

Dark colors require more maintenance than lighter colors. Finger prints, cleaning streaks, dried water spots, surface finish variations, etc., are more visible than on other colors. This is normal for dark colors, it is not a defect and cannot be changed.