BE INFORMED Know Your Solid Surface Countertop

Congratulations on your new solid surface countertops! Because solid surface is a renewable surface and is very durable, it can be easily maintained for many, many years. Your awareness of its characteristics and care will allow for years of enjoyment.

Choose this product if inconspicuous seams, or a seamless appearance, combined with color consistency between seamed counter pieces, and/or integral seamless feeling sinks, are top priorities.

Some solid surface colors are designed to replicate natural materials in color and pattern which can reveal seam location due to change in pattern and color between pieces. The seam will still remain flat, inconspicuous and smooth. A marble looking material, for example, is intended to mimic the natural marble appearance with random color and pattern which will not be an exact match when seaming pieces together. This should be noted when choosing the natural look for a kitchen when counters are deeper than 30". Edge laminations may also be more visible due to the color and pattern change in random and natural looking colors.

Solid surface integral sinks are designed for a seamless appearance and not exact color matches to the countertop.

Aluminum tape will be installed around drop in cooktop openings. The tape will need to remain in place for warranty purposes.

Do not place hot pans or heat-producing appliances directly on the surface. Use a cutting board or trivet under heat producing appliances and pot mats under hot pots.

Avoid using harsh chemicals on your solid surface countertop, such as paint remover or oven cleaners. If your countertop is exposed, flush with water immediately.

Do not use your counter surface as a cutting board.

Soapy water or ammonia based cleaners, with a sponge or white Scotch-Brite® pad, may be used to remove most dirt.

Solid surface may be sanded lightly, to repair minor cuts and scratches, with 180 or 220 grit sand paper, followed by the utilization of a green Scotch Brite pad to restore the original finish.

To remove stubborn stains use an abrasive cleanser with a green Scotch-Brite pad.

Avoid exposure of boiling water directly on the surface of an integral sink, always run cold water when disposing of hot water.

Please understand that the samples from which you are selecting are a representation of, but not necessarily exactly what will be installed in your home. The perception of color, texture, patterns, etc. in a smaller sample may be different when the entire application is completed. For example, the color may be more or less intense, the texture more or less pronounced, and the shading more or less obvious. Manufacturers discontinue colors from time to time. If this occurs, you will be notified that a reselection is required.

Dark or intensely shaded colors will require more maintenance.